

July 2012



# Court Case Management July 2012

## CASS - Court Appearance Scheduling System

The booking of dates at the CMO (Case Management Office) has always been a challenge. For a long time the technology that was available did not meet the needs of the users of the system. The CMO staff have been in need of a new scheduling system to replace the old way of doing business. As a result, a lot of collaborative work has been done to develop a scheduling system that will take Court Services into the future. We are pleased to announce that the first version of **CASS** is now in operation. CASS will allow for a faster and more user-friendly way to book cases. The technology is in place to transform the booking procedure at CMO into a quick and efficient process. Karli Lucas, Supervisor of the Edmonton CMO, says the staff love using the new CASS system. "They like the format of the screen and find it very user-friendly. They cannot wait to see what the

future releases bring." Changes to the appearance of the scheduling notice make the form clearer and easier to read without omitting any of the relevant information that was in the previous notice. Until the system is fully implemented, a combination of the old and new systems will be used. Depending on the requirements, some matters will still have to be booked the old way until the enhancements are complete. Work will continue on further development of the components of CASS. The next major enhancement is expected to be implemented by the fall of 2012.



Christa Sydor works on CASS

### CONTACT

If you have any questions about CCM, please contact Tim Owens,

Project Lead, at 780-937-7044, or email [tim.owens@gov.ab.ca](mailto:tim.owens@gov.ab.ca)

For more information on CCM see our web page at [www.albertacourts.ca](http://www.albertacourts.ca)

### Special points of interest:

CASS – Court Appearance Scheduling System

CCM2 Symposiums

Provincial Expansion

CARM

Digital Evidence Transfer Pilot

## CCM2 Symposiums

The Court Case Management Program held two symposiums this spring, the first on April 18th and then on May 3rd. Attendees at the symposiums included members of the Judiciary, participants from Criminal Justice, Court Services, Corporate Services and law enforcement. The purpose of these symposiums was to provide an overview of the work ahead for CCM. These forums provided an opportunity for stakeholders to ask questions and get a better understanding of the initiatives that will be implemented as CCM moves forward.



Participants in the CCM2 Symposium

## Provincial Expansion

The expansion of CCM is continuing as we move into new areas in the province. Red Deer, Medicine Hat, Canmore and Airdrie have been identified as the next locations in the province to adopt CCM processes. Major changes will be taking place in the courthouses and Crown's offices as implementation commences.

The kick-off meeting for Provincial Expansion took place in Calgary on June 20th chaired by Deputy Chief Judge Lefever. In attendance were members of the Judiciary as well as members of Court Services, Criminal Justice, Court Technology Services, defence counsel and law enforcement. This meeting helped to provide stakeholders with a vision of the future state as the CCM processes come on stream. Information was provided that would enable

people to understand what CCM will provide to the users of the Justice system.

Business analysts from the CCM project team are in the process of working with the locations to assess the business needs and determine how the features of CCM will fit into their plans. It is projected that implementation will occur in late fall to early winter. Wade Garner, manager of the Provincial Court in Medicine Hat, is looking forward to the changes. "It's great when staff are involved and able to take ownership in a new program or delivery of service."

It will be exciting to see how CCM initiatives continue to improve the delivery of justice around the province of Alberta.



Deputy Chief Judge Lefever discusses CCM with Ramona Robins, Chief Crown Prosecutor, and Chief of Police Andy McGrogan, both of Medicine Hat



Red Deer  
Provincial Court



Canmore  
Provincial Court



Medicine Hat  
Provincial Court



Airdrie  
Provincial Court

## Things We're Working On

### Appearance Notification:

Initial discussions have taken place to explore the possibility of having an appearance notification replace the subpoenas which are issued to law enforcement officers to notify them of upcoming court dates. This would be the first step in moving towards an electronic notification system. The RCMP has expressed an interest in this proposal. Work will continue on this initiative through the summer.

### The Digital Evidence Transfer Pilot:

The Edmonton Police Service and Alberta Justice are undertaking a pilot project to assess an alternative for the transmission of videos and e-documents associated with the prosecution package. There has been a continuing challenge to reproduce video evidence in a way that is viewable by the Crown's office as well as the concern of keeping up with the demands for providing multiple copies of the videos. The pilot will be proceeding between the CCM project team and the EPS to answer these problems. The project charter has been completed and is currently being signed off by both parties. This initiative will be running over the summer months and will produce a go-forward design in the fall. Initial meetings are being scheduled over the next period to advance the infrastructure installation and process planning.